

Lakeside WCID 2D
816 Congress Ave Ste 1900
Austin, TX 78701

TO: Lakeside WCID 2D
FROM: Natalie Arbour
DATE: 6/4/2025
SUBJECT: Information Regarding the Texas Commission on Environmental Quality (TCEQ) Notice

Dear Customers,

You are receiving this letter because Lakeside WCID 2D received notice from the Texas Commission on Environmental Quality (TCEQ) concerning trihalomethanes (TTHM) in the water system.

The Texas Commission on Environmental Quality (TCEQ) has notified LAKESIDE WCID 2D TX2270410 that the drinking water being supplied to customers had exceeded the Maximum Contaminant Level (MCL) for total trihalomethanes. The U.S. Environmental Protection Agency (U.S. EPA) has established the MCL for total trihalomethanes to be 0.080 milligrams per liter (mg/L) based on locational running annual average (LRAA), and has determined that it is a health concern at levels above the MCL. Analysis of drinking water in your community for total trihalomethanes indicates a compliance value in quarter two 2025 of 0.089 mg/L for DBP2-01.

Trihalomethanes are a group of volatile organic compounds that are formed when chlorine, added to the water during the treatment process for disinfection, reacts with naturally-occurring organic matter in the water.

What are we doing about it:

We want to share that the water we are purchasing has already been treated, however, our team is currently flushing all dead-end mains twice monthly to prevent TTHM from increasing due to water aging. Crews are monitoring and documenting current chlorine residual levels weekly at both entry points, where the purchased source water enters into the system, and at all dead-end mains. The data is being examined bi-weekly by the operations manager to confirm and ensure that residual levels indicate that TTHM levels are safely in compliance with TCEQ rules and regulations. Furthermore, we are reviewing the frequency of third-party testing at the entry points to aid in water quality monitoring.

If you have any questions regarding this matter, you may contact Natalie Arbour, District Manager, at 512-246-5944

Thank you,

Natalie Arbour
District Manager for Lakeside WCID 2D
narbour@crossroadsus.com

Maximum Contaminant Level Violation - TTHM

The Texas Commission on Environmental Quality (TCEQ) has notified the LAKESIDE WCID 2-D TX2270410 that the drinking water being supplied to customers had exceeded the Maximum Contaminant Level (MCL) for total trihalomethanes. The U.S. Environmental Protection Agency (U.S. EPA) has established the MCL for total trihalomethanes to be 0.080 milligrams per liter (mg/L) based on locational running annual average (LRAA), and has determined that it is a health concern at levels above the MCL. Analysis of drinking water in your community for total trihalomethanes indicates a compliance value in quarter two 2025 of 0.089 mg/L for DBP2-01.

Trihalomethanes are a group of volatile organic compounds that are formed when chlorine, added to the water during the treatment process for disinfection, reacts with naturally-occurring organic matter in the water.

Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidney, or central nervous systems, and may have an increased risk of getting cancer.

You do not need to use an alternative water supply. However, if you have health concerns, you may want to talk to your doctor to get more information about how this may affect you.

We are taking the following actions to address this issue:

Crossroads management has contacted the wholesale water provider to discuss the water treatment process of the water being provided. Staff is working closely with the wholesale operators to ensure the quality of the water being delivered meets all safety standards prior to entering the distribution system. Additionally, Crossroads has doubled their monthly flushing and reviewing the frequency of third-party testing at the entry points to aid in water quality monitoring.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact Natalie Arbour at 512-246-5944.